

The 20-year POSCH spare parts guarantee

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We guarantee to provide our customers with spare parts for up to 20 years from the production date of the machine, so they can maintain it and operate it productively and safely.

What are spare parts?

Spare parts are small components in relation to the overall product, whose wear or breakdown affects the function or safety of the machine.

What types of spare parts does POSCH supply?

- An exchangeable spare part of the same make as installed in the machine
- An exchangeable spare part of a different make than the one installed in the machine
- Another technical solution for repairing the machine

Why is the spare part not 100% the same as the original part?

In series production, different equivalent and interchangeable makes are used for individual components. Causes for deviations can be:

- The make used in the production of the machine is currently or generally no longer available.
- The changed form or function is due to technological advancement. (Change of safety standards)
- There may be purely visual differences (shape, color) between the spare part and the original part.

The spare part is not in stock?

We strive to deliver every spare part order from stock. However, due to the large variety of parts, individual parts may be temporarily unavailable or out of stock. Therefore, if necessary, delivery times customary in the industry for the manufacture of parts at POSCH or procurement from suppliers may apply.

Which components are not spare parts?

Components for which breakdown is not to be expected during normal wear and tear in the machine's lifetime or whose breakdown does not impair the function and safety are not considered spare parts. These components are only available to a limited extent after series production of the product has been maintained, for example:

- Components that are large in relation to the overall product, e.g., base frame, tilting saw frame, conveyor belt frame
- Non-functional and non-safety-relevant parts such as panels for purely visual purposes

Also excluded from spare parts are kits for modifying the machine:

- Retrofit kits for additional drive options to the original equipment of the machine
- Retrofit kits of special equipment for additional functions of the machine

These retrofit kits are only available to a limited extent after the product has gone into series production.